

# Healthcare Provider Information

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California Victim  
Compensation Program

The logo for the California Victim Compensation Program (Cal VCP) consists of the word "Cal" in a blue serif font above the letters "VCP" in a larger, bold blue serif font. To the right of the text is a green sunburst icon with multiple rays.

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**Jerry Brown**  
Governor, State of California

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## Victim Compensation and Government Claims Board

**Anna M. Caballero**, Chairperson  
Secretary, State and Consumer  
Services Agency

**John Chiang**, Member  
State Controller

**Michael Ramos**, Member  
District Attorney,  
San Bernardino County

**Julie Nauman**  
Executive Officer



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**For more information on CalVCP's  
benefits and guidelines for service  
providers, contact us at:**

800.777.9229  
[www.calvcp.ca.gov](http://www.calvcp.ca.gov)  
info@vcgcb.ca.gov

**Submit bills or mail inquiries to:**

CalVCP  
P.O. Box 3036  
Sacramento, CA 95812-3036

## California Victim Compensation Program

*Providing Financial Assistance to Crime Victims Since 1965*

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# Healthcare Provider Information

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The California Victim Compensation

Program (CalVCP) can help pay bills and expenses that are the direct result of a violent crime. This pamphlet provides information to assist licensed physicians, mental health service providers and dentists in obtaining compensation for providing their services to victims of violent crime.

CalVCP reimburses crime-related expenses that are not paid by insurance companies or other sources. In addition, applications for reimbursement must meet eligibility requirements before payment can be made.

CalVCP cannot pay any expense for a person who is on felony probation, on parole, in jail or in prison.

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**Crime Hurts Everyone. You Can Help.**

# DENTAL SERVICES

The California Victim Compensation Program (CalVCP) may pay for treatment of injuries caused by a crime, including but not limited to:

- Repair or replacement of broken or damaged teeth and dentures
- Temporomandibular (TMJ) disorders
- Diagnostic x-rays
- Prescriptions
- Cleaning (if necessary to provide crime-related dental procedures)



## Benefit Limitations

The maximum reimbursement per claim, including all available benefits, is \$63,000\*.

\*For applications filed on or after April 1, 2011.

## Dental Bills

Dentists should submit bills on an American Dental Association (ADA) dental claim form. Either the ADA-2000 or ADA-94 is acceptable. The form must contain the following information:

- Patient's name and address
- Date(s) of service
- Type(s) of service(s) provided (diagnosis and procedure)
- Billed amount
- Provider's license number, federal tax identification number (FEIN or SSN)\*, business address, telephone number, signature or signature stamp, and billing date



## Reimbursement Rates

- CalVCP pays 75 percent of the amount billed (subject to review of usual and customary rates).
- Pre-authorization for dental services is possible. Call 800.777.9229 for more information.

# MEDICAL SERVICES

CalVCP may pay for medically-related expenses that are caused by a crime, including but not limited to:

- Hospitalization, surgery, ambulance transportation and prescriptions
- Medically necessary items such as eyeglasses, hearing aids, dentures and prosthetic devices that are lost, stolen or broken during the crime or that become necessary due to the crime
- Chiropractic treatment for up to six months. (Effective for all dates of service on or after April 1, 2011, chiropractic, physical and occupational therapy is combined with other Complementary and Alternative Medicines and limited to five combined sessions. A physician's recommendation for additional sessions up to a maximum of 20 sessions for all alternative treatments may be considered.)

## Benefit Limitations

The maximum reimbursement per claim, including all available benefits, is \$63,000

## Reimbursement Rates

Generally, medical expenses are paid at the Medicare rate.

## Medical Bills

Medical bills must be submitted on a Centers for Medicare & Medicaid Services (CMS) 1500 or 1450 form and must contain:

- Patient's name and address
- Date(s) of service
- Type(s) of service(s) provided (diagnosis and procedure)
- Billed amount
- Provider's license number, federal tax identification number (FEIN or SSN)\*, business address, telephone number, signature or signature stamp, and billing date



\* Federal Employer Identification Number or Social Security Number

# MENTAL HEALTH SERVICES

Any qualified mental health service provider can serve victims who are claimants with CalVCP. Once an eligible victim visits a qualified mental health provider for treatment and the provider submits a bill to CalVCP, the provider is listed in our system as a provider of services. To speed processing, please include verification of licensure and a completed IRS Form W-9 with the first bill submitted to CalVCP. For more information, sample of forms and answers to frequently asked questions, visit [www.calvcp.ca.gov](http://www.calvcp.ca.gov).

## Benefit Limitations

The dollar limit on payments for mental health treatment is \$10,000 for direct victims and \$5,000\*\* for derivative victims. Derivative victims are people who suffer a monetary loss because of the death or injury from a crime of a family members or household member. If a mental health provider believes a patient or client requires treatment beyond the \$10,000 or \$5,000\*\* limits, the provider must demonstrate that dire or exceptional circumstances exist. The maximum reimbursement per claim, including all available benefits, is \$63,000.

\*\* For applications filed before January 1, 2008, this limit is \$3,000

## Reimbursement Rates\*

• <b>Psychiatrist</b>	Individual Therapy	\$117/hour
	Medication Management	\$117/hour
	Group Therapy	\$46.80/hour
• <b>Psychologist</b>	Individual Therapy	\$99/hour
	Group Therapy	\$39.60/hour
• <b>Licensed Clinical Social Worker (LCSW)</b>	Individual Therapy	\$81/hour
	Group Therapy	\$32.40/hour
• <b>Licensed Marriage and Family Therapist (MFT)</b>		
• <b>Licensed Professional Clinical Counselor (LPCC)</b>		
• <b>Psychiatric Mental Health Nurse</b>		
• <b>Clinical Nurse Specialist</b>		
• <b>Psychologist Assistant</b>	Individual Therapy	\$75/hour
• <b>Marriage and Family Therapist Intern</b>	Group Therapy	\$30/hour
• <b>Licensed Professional Clinical Counselor Intern</b>		
• <b>Associate Clinical Social Worker</b>		
• <b>Supervised Psychology Intern</b> (University Hospital or Medical School Clinic)		
• <b>Supervised Postdoctoral Trainee</b> (University Hospital or Medical School Clinic)		

\*Rates effective 4/1/2011



## Mental Health Bills

**Mental Health bills must be submitted on CMS 1500 or 1450 forms and must contain:**

- Patient's name and address
- Application number
- Date(s) of service
- Type(s) of service(s) provided (diagnosis and AMA procedure codes)
- Units
- Billed amount
- Provider's license number, federal tax identification number (FEIN or SSN)\*, business address, telephone number, signature or signature stamp, and billing date

### Session Limits and Required Documentation:

*A Treatment Plan (TP) must be completed and kept on file by the end of the 5th session.*

- Minor victims have an initial limit of 40 sessions
- Adult victims have an initial limit of 40 sessions
- Immediate family members of homicide victims are limited to 30 sessions
- Primary caretakers of a direct victim who was a minor at the time of the crime are limited to 30 sessions each (maximum 2 primary caretakers)
- Minor derivative victims are limited to 30 sessions
- Adult derivative victims are limited to 15 sessions
- Minor Witnesses are limited to 30 sessions

If a mental health provider is of the opinion that the client requires treatment beyond the session limitations, the provider must complete an Additional Treatment Plan (ATP) and submit it to CalVCP along with the original Treatment Plan. The TP and ATP forms are available upon request or on CalVCP's website at [www.calvcp.ca.gov](http://www.calvcp.ca.gov).